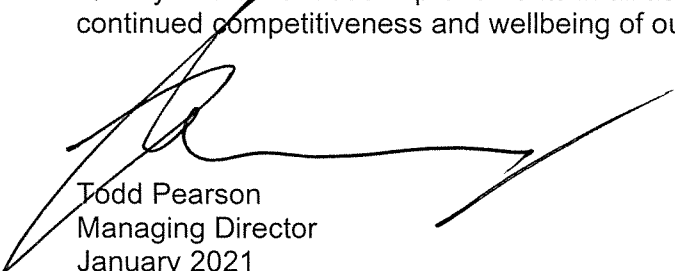


Southern Cross Lubes is committed to providing products and services that satisfy our customers' needs for quality, performance and safety. We strive to improve our high level of quality, performance and safety through a process of continuous improvement which will include:

- Constantly striving to better understand and satisfy the needs and expectations of our customers.
- Continuously seeking improvements in our processes and services through evaluation of our performance.
- Training and encouragement of our employees to seek improvements.
- Ensuring that our suppliers provide products and services meeting specified quality standards.
- Maintaining the highest standards of business conducted by our employees.
- Meeting our stakeholder's expectations for quality of products and services.
- Establish and review objectives and targets to ensure continued improvement of our Integrated Management System.
- Ensure compliance with legal, client and internal requirements.

Quality and continuous improvements in all aspects of our business are fundamental to the continued competitiveness and wellbeing of our company.



Todd Pearson
Managing Director
January 2021

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| Author: | HSEQ Consultant | Reviewed: | January 2021 |
| Approved by: | Todd Pearson | To Be Reviewed: | January 2022 |